



6th World Scout Interreligious Symposium - Refund Policy

Marseille, France, 27 October – 1 November 2026

This policy sets out the rules applicable to any cancellation of participation in the Symposium, whether initiated by a participant, a national delegation, or the organiser. It applies equally to all participating countries, subject to any mandatory local legal obligations. In exceptional circumstances, discussions will be held with the International Commissioner and relevant members of the organising team.

Scope

This policy applies from the moment the registration is confirmed and relates only to participation fees paid to the organiser.

Unless expressly stated otherwise, it does not cover:

- International or domestic travel costs;
- Accommodation costs booked outside the event's official arrangements;
- Catering costs outside the event dates;
- Administrative costs, including visa, passport, translation, vaccination or insurance fees;
- Expenditure on personal equipment;
- Pre-event and post-event activities;
- Any other expenditure incurred directly by a participant, a family, an association or a delegation.

Cancellation procedure

Unless there are duly justified exceptional circumstances, cancellations may result in a partial refund of the registration fee, taking into account the expenses already incurred by the organiser. The following refund rates apply:

- 100% of the amount paid for cancellations notified more than one month before the start of the event.
- 50% for cancellations notified between one month and two weeks before the start of the event.
- 30% for cancellations notified within two weeks of the start of the event.

After receiving a cancellation request, the organiser will consider the following options, in order of priority:

- Replacement within the same delegation
- Reassignment to another delegation

In all cases, the refund amount may not exceed the participation fees paid.

Specific cases

Visa refusal

If a participant's visa application is refused, they may request a refund of the participation fee only, provided that:

- The visa application was submitted within a reasonable timeframe.
- All required documents were submitted correctly.
- Official proof of the refusal is provided to the organiser.

Refunds do not cover transportation, insurance, accommodation booked outside the event arrangement, visa application fees, or any other administrative costs.

Serious personal circumstances

In the event of death, serious illness, an accident or any other serious personal circumstance that objectively prevents participation, the request will be considered under the standard cancellation procedure. In such cases, the time limits outlined above will not apply.

Participants are also encouraged to make use of their own insurance cover, where applicable.

Geopolitical context and decisions of authorities

A cancellation may be recognised as resulting from exceptional geopolitical circumstances if it is caused by:

- An armed conflict, whether declared or not.
- An act of terrorism or a serious terrorist threat.
- Riots, civil unrest, insurrections or mass violence.
- A state of emergency, border closures or the suspension of transport links.
- International sanctions, consular restrictions or restrictions on entry to or exit from the territory.
- A decision, formal recommendation or ban issued by a national, regional or international authority.
- A proven deterioration in the security situation that will likely compromise the health, safety, or personal safety of participants.

In these situations, the organiser may:

- Authorise an exceptional cancellation without administrative penalty.
- Process the request on a priority basis.
- Grant a full or partial refund of participation fees, limited to any sums that have not already been committed or cannot be recovered.